

MiTec

Technology driven security



The heart of our approach to security is innovation and being resilient to risk. Our priority is to work in partnership with our clients to deliver technology-driven, future-proofed security solutions. We see this as the future of security and we call this total security management.

This is the future of security; this is total security management

MITIE is leading the way with MiTec

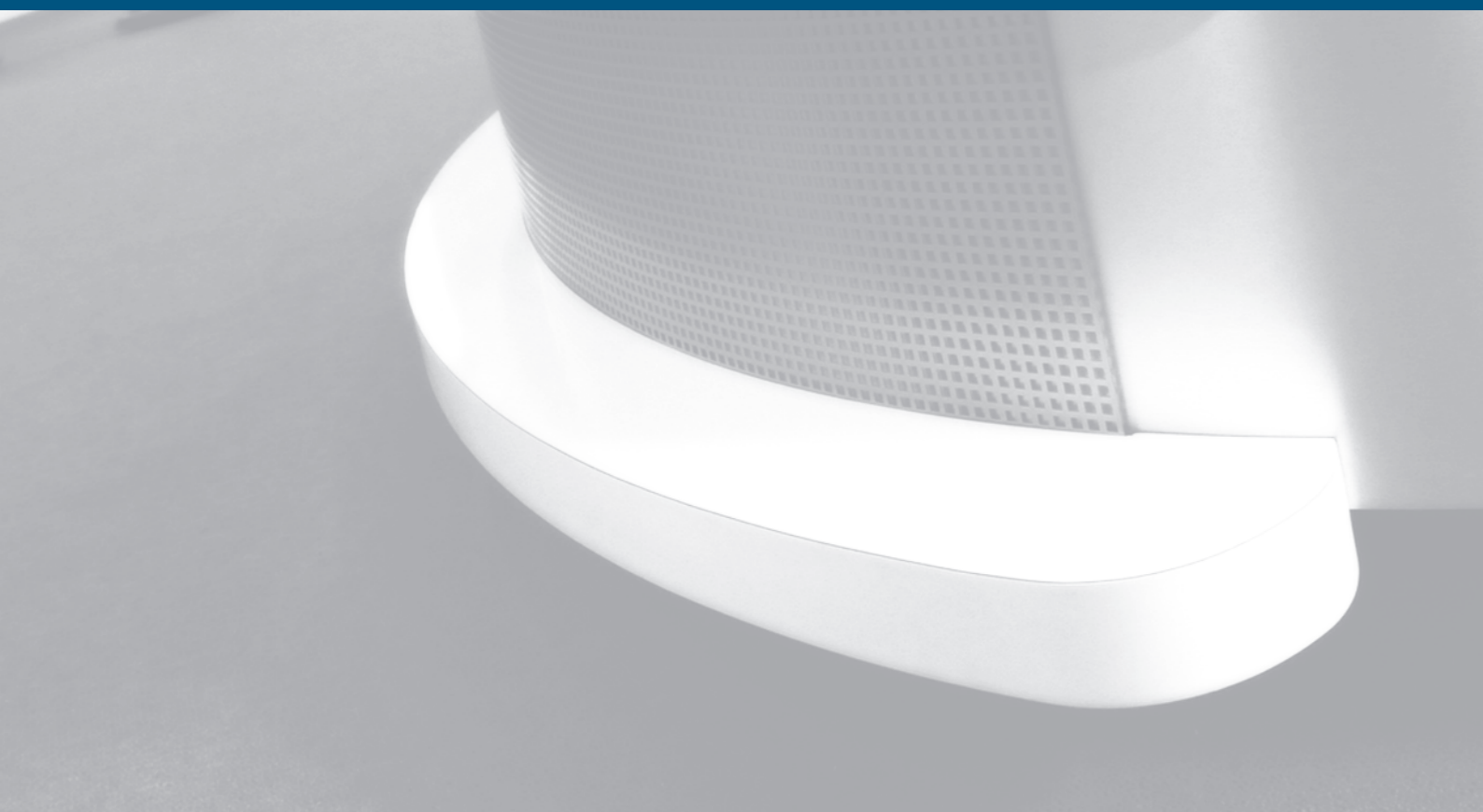


We have designed and built MiTec - our industry leading technology centre as a highly secure communications hub that enhances our total security management ethos. A unique facility that is equipped with state of the art hardware and software, MiTec is more than simply an ARC (alarm receiving centre) but the central point of our technology operations.

Serving the UK and beyond, MiTec is the linking element between our security personnel, electronic security and response services; truly integrating man-power and cutting edge technology.

Operational 24 hours a day, 365 days a year and designed, built and operated to NSI Gold Category II, ARC and BS 5979 standards, it's a totally secure facility and is the hub for remote CCTV monitoring; intruder/ fire alarm monitoring; BMS alarm monitoring; vehicle tracking; help desks; IP CCTV remote maintenance; lone worker monitoring/protection and employee screening services.

MiTec delivers greater efficiency and advanced technology driven solutions for our clients and brings innovation to the forefront of everything we do today and in the future



Designed and built to meet our bespoke needs, we have not only thought about innovation for today, but how we will continue to be innovative in the future. We all know that technology advances quickly and in our design of MiTec we have built in ways that will keep us at the cutting edge of technology and leading the industry with our risk-based approach to security.

Innovation for today and tomorrow

Designed, built
and operated
to superior ARC
standards



The unique operator pods can be customised to work to individual client needs, delivering a highly focused and bespoke service. Meaning our operators are tuned in to the specific needs of their clients.

We have an on-site training facility at MiTec so our people are always at the top of their game. Combining the advanced technology of MiTec with the best trained people in our industry means that we can meet all the security needs of our clients.



Advanced central
alarm handling

Systems use
the latest IP
technologies

9,000 sq. ft. designed
and constructed to NSI
Gold Category II, ARC
and BS 5979 standards



Complete sterile zone; no mobile phones, cameras or memory devices



Protection 24 hours a day

Remote locking/unlocking - automatic access and egress to unmanned sites:

- Automatic door entry to keep your building operational 24 hours day without the need for an on-site guard;
- Routine patrol visits checking for anything suspicious;
- Deliveries can be timed so that we can manage access and egress;
- Flexible and tailored to your needs;
- If an alarm activation occurs we can provide instant access to site so no key holder is needed.

Protection 24 hours a day

Remote CCTV monitoring - provides end-to-end solutions, creating cost efficiencies through value added technology:

- Security personnel can be deployed to areas where the need for their presence is greatest meaning you always have the right level of cover in the right places;
- Improved site security through trained and focused monitoring operators;
- Prevention of loss through real-time reaction to situations;
- Protection for your employees working alone;
- A powerful management tool;
- Live intervention;
- Incident management and reduction.

Premium employee working environment with mood lighting, climate control and bespoke ergonomics for operator comfort

Intruder/fire/BMS alarm monitoring - we use the latest in alarm signalling technology to monitor fire alarms and create reports and dispatch emergency services. We also monitor intruder alarms and collate site incidents reports, and dispatch key holders and the police. This gives you peace of mind and can prevent false alarms.

Vehicle telematics monitoring - provides real time tracking and control of fleet management for protection of vehicles and assets:

- Timed routes for monitoring of expected arrival times;
- Corridor mapping which will send an alert if a vehicle goes off route;
- Geo-fence ring compounds for automatic alerts when a vehicle arrives at its destination;
- Covert CCTV and panic alarms can be fitted to vehicles;
- Automated control of vehicle doors, tail lift, and engine management controlled remotely by us for full control if driver is under duress;
- Customised to your needs;
- Instant access for alarm response.

VESDA early warning fire alarm and gas detection systems

Triplicate redundancy of all core systems



Unique and bespoke operator pods with multi-platform capabilities



Protection 24 hours a day

Command and control

- Real-time monitoring of resources on a national basis;
- Bespoke operations management software;
- Advanced incident management and reporting functions;
- National account reporting that is client specific.

**Integrating
all aspects
of security**

Lone worker monitoring and protection

- with software powered by Lone Worker Solutions we can remotely monitor and protect your people who work alone:

- Often our solutions use existing devices eg mobile phones so there is no additional cost for devices;
- Easy to use in duress situations so the worker can easily make contact;
- Two way communication devices so the operators can obtain relevant information to help with returning the worker to safety;
- Flexible, tailored options depending on your needs.

PeopleCert - employee screening services to protect your business:

- The first organisation to base its employee screening team within a Category II ARC giving the highest protection for personal data;
- Peace of mind for you in protecting the commercial and financial risks an un-checked employee can pose;
- Tailored solutions based on your needs;
- Advice on the level of checking needed;
- IT based process so everything can be tracked.

Cutting edge security technology delivering tomorrow's solutions today

Disaster recovery and support

- Remote monitoring of all building management and security systems in the event of premises evacuation, allowing real time situation awareness;
- Emergency situation central command facility to management communications in the event of serious incidents;
- Response management and accident central control management service;
- Helpline for staff in the event of an accident or serious incident (control of all voice communications);
- Control room support service as on-site control is bought back on stream.

NTIE

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people + passion

thinking
+ managing
+ delivering

MITIE